

PACKAGE / COURSE LEARNING & ASSESSMENT STRATEGIES GUIDE

Package / Course Title: Retail Training Package – SIR07

Certificate I in Retail Services– SIR10107

Apply Safe Working Practices – SIRXOHS001A

Target groups Those wishing to gain primary qualifications for work in a retail setting. These may be already working in a retail setting or preparing to gain employment in one of the vast array of retail areas. Those working at this level are required to perform under supervision and are not responsible for the work or output of others.

TRAINING DELIVERY

Strategies	Performance Indicators	Resources
Integration of units of competency	Consistently apply safe work practices.	A work environment or simulated work environment or both
On and off job training or combination of both	Consistently apply store policies and procedures in regard to following basic safety procedures	
Provide easy access to all learning materials and resources	Identify hazardous situations and rectify where appropriate	
	Read and accurately interpret and consistently apply instructions for storage and use of hazardous goods	
	Knowledge of store policies and procedures in regard to emergency situations	

ASSESSMENT

Strategies	Performance Indicators	Resources
Demonstration and/or observation in the workplace	Demonstrate ability to observe basic safety procedures	Real or simulated work environment
A simulated role play	Demonstrate ability to observe basic emergency procedures	Suitable equipment and materials for lifting
3 rd party reports from supervisor		
Completion of workplace documents		
Projects and portfolios		
Written or oral questioning		

List any special requirements / issues / amendments for any particular target group. For valid and reliable assessment of this unit competency should be consistently demonstrated over a period of time and observed by the assessor and/or technical expert in partnership with the assessor.