

## **PACKAGE / COURSE LEARNING & ASSESSMENT STRATEGIES GUIDE**

Package / Course Title: Certificate III in Aged Care Work - CHC30302

CHCAC15A - Provide care support which is responsive to the specific nature of dementia  
(Elective Unit)

**Target groups** Workers in this occupational group work in the community and/or residential facilities under direct or regular supervision within clearly defined organisational guidelines and service plans. These workers carry out activities related to the maintenance of an individual's personal care and/or other activities of living. These workers report directly to a supervisor and are not responsible for other workers.  
Workers at this level are required to have an understanding of Indigenous culture and history and to work with local communities in the provision of services.

### **TRAINING DELIVERY**

<b>Strategies</b>	<b>Performance Indicators</b>	<b>Resources</b>
Role-play	Develop skills in using communication strategies such as eye contact, constant reminders, (where appropriate) touching and direct statements to minimise client distraction. Development of abilities in gaining cooperation and providing reassurance using reality orientation and validation strategies to relieve distress and agitation in clients.	Access to appropriate documentation and resources normally used in the workplace
Work placement and/or simulation	Develop skills in the design and provision of activities to maintain client's dignity, skills and health at an optimum level. These are to be appropriate to the age and culture of the clients and ensure the safety and comfort of the client, balanced with autonomy and risk taking. The ability to provide assistance to family and friends where appropriate to help them to understand the disease and its impact on the person.	Access to appropriate workplace or simulation of realistic workplace setting. Access to resources and equipment normally used in the workplace.
Case study	Develop the ability to observe and document behavioural triggers and determine an appropriate response that considers the potential impact on the person or other clients. Implement strategies of best practise, which are reviewed regularly and are designed to minimise the impact of behaviours.	Appropriate case study scenarios

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**ASSESSMENT**

Strategies	Performance Indicators	Resources
Observation in the workplace or in a simulated workplace and under the normal range of workplace conditions	Demonstrate use of effective communication strategies in working with clients with dementia.	Access to appropriate workplace where assessment can take place or simulation of realistic workplace setting. Access to resources and equipment normally used in the workplace.
	Demonstrate ability to design and provide activities to maintain client's dignity, skills and health at an optimum level and the ability to provide assistance to family and friends where appropriate to help them to understand the disease and its impact on the person.	
	Demonstrate the ability to observe and document behavioural triggers in clients with dementia, determining and utilising creative, least restrictive responses that consider the potential impact on the person or other clients.	

List any special requirements / issues / amendments for any particular target group.