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## **PACKAGE / COURSE LEARNING & ASSESSMENT STRATEGIES GUIDE**

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Package / Course Title: Certificate III in Aged Care Work - CHC30102

Orientation to aged care work - CHCAC3C  
(Core Unit)

**Target groups** Workers in this occupational group work primarily in residential facilities under direct or regular supervision within clearly defined organisational guidelines and service plans. These workers carry out activities related to the maintenance of an individual's personal care and/or other activities of living. These workers report directly to a supervisor and are not responsible for other workers.  
Workers at this level are required to have an understanding of Indigenous culture and history and to work with local communities in the provision of services.

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### **TRAINING DELIVERY**

<b>Strategies</b>	<b>Performance Indicators</b>	<b>Resources</b>
Discussion of roles and responsibilities	Develop understanding of how the aged care sector is structured including key issues older people face and understanding of relevant current legislation.	Resource manual
Case study	Develop an attitude of commitment towards "positive ageing". This includes the recognition and management of ageist attitudes, an understanding of the individuality of the ageing process and skills in work practices that minimize the effects of stereotypical attitudes.	Appropriate case study scenarios
Work placement and/or simulation	Develop skills needed to provide the older person with support by adopting strategies to empower the older person and/or their advocate/s with respect to service requirements as well as identification and reporting of an older persons rights not being upheld. Skills also needed to inform older persons of mechanisms for lodging complaints and provide information to facilitate choice in their decision making.	Access to appropriate workplace or simulation of realistic workplace setting. Access to resources and equipment normally used in the workplace.

### **ASSESSMENT**

<b>Strategies</b>	<b>Performance Indicators</b>	<b>Resources</b>
Observation in the workplace or in a simulated workplace and under the normal range of workplace conditions	Demonstrate understanding of own work role and responsibilities and adherence to these.	Access to appropriate workplace where assessment can take place or simulation of realistic workplace setting.

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	Demonstrate understanding of the principles of access, equity and client rights when working in the aged care sector, as well as an understanding of how the aged care sector is structured.	
	Demonstrate ability to adhere to organizational policies and protocol and skills in liaising and reporting to appropriate person/s.	
	Demonstrate a non-ageist and accepting attitude when working with older people.	

List any special requirements / issues / amendments for any particular target group.