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## PACKAGE / COURSE LEARNING & ASSESSMENT STRATEGIES GUIDE

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Package / Course Title: Certificate III in Disability Work - CHC30302  
Transport clients/ patients - HLTCSD8A  
(Elective Unit)

Target groups Workers in this occupational group work in the community and/or residential facilities under direct or regular supervision within clearly defined organisational guidelines and service plans. These workers carry out activities related to the maintenance of an individual's personal care and/or other activities of living. These workers report directly to a supervisor and are not responsible for other workers.  
Workers at this level are required to have an understanding of Indigenous culture and history and to work with local communities in the provision of services.

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### TRAINING DELIVERY

Strategies	Performance Indicators	Resources
Role-play	Develop skills in confirming transportation requirements with relevant personnel and preparing patient or client by explaining procedure and answering questions as required, selecting and checking safe function of equipment to ensure safe and timely transportation.	Access to learner resource manual
Case study	Develop ability to transport client / patient to designated location in accordance with transportation requirements and organisational policy while ensure client comfort and safety and minimal risk to self in handling of equipment.	Appropriate case study scenarios
	Develop skills in delivery of client to designated location and informing relevant personnel of client's arrival and needs. Ability to return equipment and carry out appropriate reporting/ recording procedures.	
Work placement and/or simulation	Develop all of the above under the range of working conditions normally encountered.	Access to appropriate workplace or simulation of realistic workplace setting. Access to resources and equipment normally used in the workplace.

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### **ASSESSMENT**

<b>Strategies</b>	<b>Performance Indicators</b>	<b>Resources</b>
Observation in the workplace or in a simulated workplace and under the normal range of workplace conditions	Demonstrate ability to prepare, transport and deliver client to correct destination according to safe working practices and in accordance with organisational procedures.	Access to appropriate workplace where assessment can take place or simulation of realistic workplace setting.
Oral questioning	Demonstrate effective communication with clients/patients and ability to follow instructions for transporting and delivering.	
Assessee's portfolio/CV	Authenticated evidence of relevant work experience and/or formal/informal learning	

List any special requirements / issues / amendments for any particular target group.